



June 27, 2012

Austin, TX
5929 Balcones Drive, Suite 200
Austin, TX 78731-4280
Phone: 512.343.2544
Fax: 512.343.0119

VIA ECFS

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

RE: Cooperative Telephone Exchange, Annual Report and Certifications Pursuant to 47
C.F.R. 54.313(a)2-(a)(6) and (h) **WC Docket No. 10-90**

Dear Ms. Dortch:

Cooperative Telephone Exchange, Study Area Code 351303, by its authorized representative, files the annual report and certifications required by Section 54.313(a)(2) through (a)(6) and (h).

In accordance with Section 54.313(i) a copy of this report will be provided to USAC and the Iowa Utilities Board.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Jean Langkop".

Jean Langkop
Authorized Representative for
Cooperative Telephone Exchange

JL/pjf

Attachment

cc: Mr. Roger Anderson, Cooperative Telephone Exchange

ANNUAL REPORTING REQUIREMENTS FOR HIGH-COST RECIPIENTS WC DOCKET NO. 10-90

Following is the annual report for Cooperative Telephone Exchange (Cooperative or the Company), Study Area Code 351303, pursuant to the requirements of Section 54.313(a)(2) through (a)(6) and (h).

§ 54.313(a)(2) Outage information

Cooperative reported this information in accordance with the requirements of the Iowa Utilities Board and has included a copy of the report with this filing.

§54.313(a)(3) – Unfilled Service Requests

Cooperative reported this information in accordance with the requirements of the Iowa Utilities Board and has included a copy of the report with this filing.

§54.313(a)(4) – Customer complaints per 1,000 connections

Cooperative reported this information in accordance with the requirements of the Iowa Utilities Board and has included a copy of the report with this filing.

§54.313(h) – Additional Voice Rate Data

The Company has no residential local service rates, plus state fees as defined , in effect June 1, 2012, that are below the rate floor of \$10.00.

§54.313(a)(5) – Certification of compliance with service quality standards and consumer protection rules

I certify that Cooperative is in compliance with applicable service quality standards and consumer protection rules.

§54.313(a)(6) – Certification that Cooperative is able to function in emergency situations.

I certify that Cooperative can function in emergency situations. Cooperative has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Certifications similar to §54.313(a)(5) and (a)(6) requirements were provided in accordance with the requirements of the Iowa Utilities Board and a copy of the certification statement is included with this filing.

I, Marvin Ness, President of Cooperative Telephone Exchange, am authorized to make these certifications on behalf of the Company and, to the best of my knowledge and belief, the information reported on this form is accurate.

Signed,

Marvin E. Ness

Date:

6-27-2012

(Signature of Corporate Officer)



**Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2012
Reporting Period January 1 - December 31, 2011**

CONFIDENTIAL

FCC Outage Reports - 199 IAC 39.5(5). Each ETC shall file copies of all FCC outage reports it filed with the FCC. The copies will be filed as confidential pursuant to the provisions of 199 IAC 1.9(5)"c."

Number of Service Outages Reported to the FCC: 0

(Please file copies of reports filed with the FCC as separate documents in your electronic filing)



Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2012
Reporting Period January 1 - December 31, 2011

Unfilled Requests for Service - 199 IAC 39.5(6). The number of requests for service from potential customers that were unfulfilled for over five days during the past year.

Number of Requests for Service for Potential Customers that were unfulfilled during the reporting Period: 0 _____

(Please provide an explanation for each unfilled order along with wire center NXX or geographic area description for the reporting period. To add additional rows to a table, press the tab key when in the bottom right table cell.

Requesting Consumer Surname:	NPA-NXX or geographic Location:	Explanation:

Complaints - 199 IAC 39.5(7). The number of complaints per 1000 handsets or lines. ETCs serving fewer than 1000 handsets or lines shall report the actual number of complaints.

Number of Complaints per Thousand Handset or Lines: 24 _____

(If less than 1000 handsets/lines, Please provide information as number of complaints per number of handsets or lines. Complaints are defined as complaints from Iowa customers located within the carrier's Iowa ETC designated area and received by the carrier, regarding the provisioning of the required supported services outlined in Iowa Admin. Code Ch. 39.2(1), or complaints regarding unauthorized changes in service.)

CERTIFICATION OF COOPERATIVE TELEPHONE EXCHANGE

STATE OF IOWA

COUNTY OF HAMILTON

I, Marvin Ness, President, Cooperative Telephone Exchange, being of lawful age and duly sworn, depose and state:

Cooperative Telephone Exchange, 351303, certify that all federal high-cost support provided to Cooperative Telephone Exchange within Iowa was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. In addition, Cooperative Telephone Exchange certifies that it will comply with applicable service quality standards and consumer protection rules, certifies that it is able to maintain a minimum of two hours of backup power to ensure functionality without an external power source, certifies that it is offering a local usage plan comparable to that offered by the ILEC in the relevant service areas, and certifies that it acknowledges that the FCC may require it to provide equal access to long distance carriers in the event that no other eligible carrier is providing equal access within its ETC designated service area. As an eligible telecommunications carrier, Cooperative Telephone Exchange agrees to provide timely responses to Board requests for information related to the status of local voice service markets or facilities.

I further state that I am authorized by Cooperative Telephone Exchange to make this statement.

/s/ Marvin Ness
Marvin Ness

Subscribed and sworn to before me this 18th day of April, 2012

/s/ Deborah K. Berggren, Sealed
Notary Public